One of the most frustrating things about hiring a cleaning company is not knowing what you will pay until after the work is done. Some services quote low online and then add charges on the day. The Happy Housekeepers takes a different approach. Every client starts with a free estimate, with no obligation to book, so you know what to expect before a single cloth comes out.

How the Estimate Process Works

The process is simple. You call the office at (540) 774-4299 or send an email, and a representative arranges to talk with you about your home or business. They will ask about the size of the space, the number of rooms and bathrooms, how often you want service and whether there are particular areas or tasks you want prioritized. For commercial clients, that conversation includes your preferred schedule, foot traffic and any special requirements such as medical spaces.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

The estimate reflects the work you actually need. A two-bedroom apartment that needs a monthly visit will be priced very differently from a Roanoke house cleaning large family home in Cave Spring with weekly service and regular oven cleaning. Because plans are customized, you are not paying for tasks you do not care about, and you can add specialized services such as spring and fall cleanings, wall and woodwork washing or basement cleaning whenever you want them.

Customer reviews on the company website mention good value and clear pricing, along with managers who follow up personally. That transparency is part of a long tradition. Founder Mary Jane Wszolek started the business in 1979 with a promise of satisfaction guaranteed, and the company has carried that ethic forward under the family and current President Paula Anderson. It has been BBB accredited since 1993 and holds an A+ cleaning service Roanoke rating.



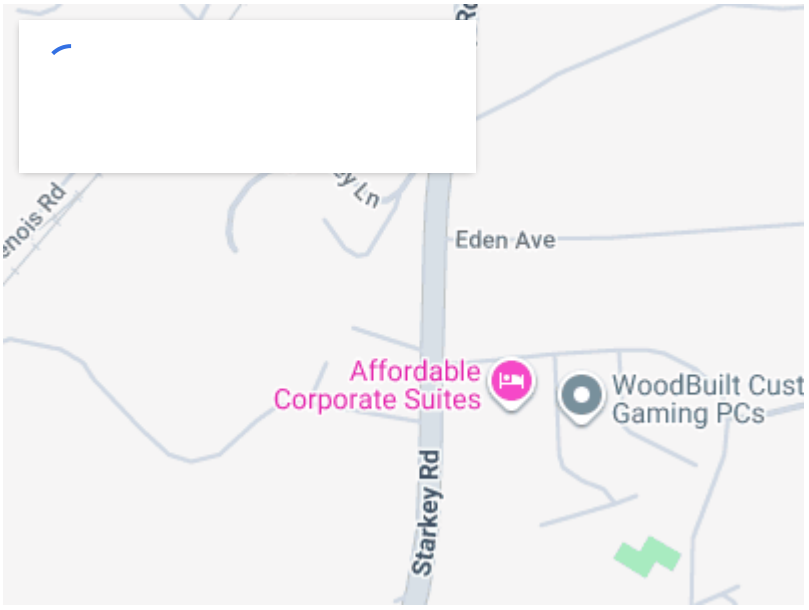
Once you have your estimate, there is no pressure. Take the time to compare it with other options in Roanoke, check the company's BBB profile, or talk it over with your family or business partners. If you decide to go ahead, the office will schedule your first visit and call afterward to make sure you are happy. Payment is easy with Visa, Mastercard, American Express or Discover.

Commercial estimates usually include a walk-through, because every building is laid out differently. A representative will look at the number of offices, restrooms and break areas, the type of flooring and how many

people use the space each day. That way the plan and the price reflect reality rather than a rough guess, and you will know exactly what Corporate Clean will handle on each visit before you sign anything.

To get your free, no-obligation estimate for a home or business cleaning service anywhere in Roanoke, Salem, Vinton, Hollins or Roanoke County, call (540) 774-4299. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and the team will be glad to walk you through your options.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by

President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.