Short answer: yes, a casino may forfeit a bonus—or winnings connected to it—if its bonus terms clearly exclude progressive slots and you play one while the the bonus is active. Whether the casino can fairly enforce that rule depends on the terms you accepted, how clearly the restriction was disclosed, what the casino's records show, and the law or licensing rules that apply to your account.

"By mistake" can matter when you ask for a review, but it does not automatically erase a restriction. Before you play further or request a withdrawal, pause and check the promotion's rules. The key questions are whether the slot was actually excluded, whether the rule applied to the bonus you claimed, and what remedy the terms say the casino can impose.

What "bonus forfeiture" can mean

Here's what kills me: casinos do not always use "void" to describe the same outcome. Depending on the promotion's terms, a disputed play might lead to the bonus being removed, bonus-linked winnings being cancelled, or the account being asked to meet different conditions before withdrawal. Some terms also claim the right to void all winnings accrued during a bonus period. That is a much broader consequence, and it is worth checking the exact language rather than relying on a chat agent's shorthand.

A progressive slot is a game whose jackpot can grow over time, often across multiple machines or players. A **progressive game restriction** may prohibit these games while a bonus is active because their jackpot payouts can be unusually large relative to ordinary slot returns. The restriction might cover every progressive game, named titles, or a defined group of games. Vague wording such as "selected games only" is not enough to tell you which category applies; look for a list or a clear definition.

Start with the terms that applied when you claimed the offer

Promotions can have their own rules in addition to the casino's general terms and conditions. Find the offer page, the bonus-specific terms, and any rules linked from the cashier or bonus screen. Note the date and version if available. If a rule is buried in a general T&Cs page, ask support to point to the exact clause and explain how it applies to your play.

Check these details before deciding what to do:

- Whether progressive slots are expressly prohibited, and whether specific games are named.
- Whether the restriction applies during wagering only, or throughout the period the bonus is active.
- Whether the terms distinguish depositing with a bonus from playing with bonus funds.
- What the stated consequence is: bonus removal, winnings removal, or another action.
- Whether there is a maximum cashout, maximum bet, or other cap that affects withdrawals.
- How to complain or appeal if you believe the restriction was unclear or incorrectly applied.

Keep screenshots of the offer and the relevant rules, plus your game history, balance, and support messages. Do not assume the live page will remain unchanged after the promotion ends.

Does an accidental spin change the result?

It may help explain what happened, but "I clicked by mistake" is not a guaranteed defense. A casino may rely on its game logs to show that a restricted title was launched or played. The terms may define a breach as placing any

wager on an excluded game, even if it was a single spin or the result was a loss. Other terms may be less explicit or may describe a narrower consequence.

Contact support promptly and calmly. Say which game you opened, roughly when it happened, how many spins you made, and whether you noticed the restriction before or after playing. Ask the casino to identify the relevant clause, confirm the recorded activity, and explain what funds or winnings it proposes to remove. Avoid making more wagers while the issue is being reviewed; further play can complicate the record and may expose more funds to a dispute.

Do not accept an unexplained “you broke the rules” as the whole answer. Ask for a written decision and the exact term relied on. If the casino does not resolve the matter, use its formal complaints process and, where applicable, the dispute process of its regulator or approved alternative dispute resolution service. The right route depends on the operator and the jurisdiction where your account is registered.

Wagering requirements: turn the headline into one number

https://www.rakeback.com/news/casino-bonuses-how-to-tell-the-good-offers-from-the-noise/

A bonus can look generous while requiring a large amount of betting before the balance becomes withdrawable. To compare offers, convert the wagering requirement into the total amount you must bet. For example, a $100 bonus with a 30x bonus-only requirement means:

$100 × 30 = $3,000 in required bets.

If the rule is 30x the deposit plus bonus, and you deposited $100 and received a $100 bonus, the calculation is:



($100 deposit + $100 bonus) × 30 = $6,000 in required bets.

Those are very different obligations. The terms should say which amount the multiplier applies to. If they do not, ask before opting in. Also check whether each game contributes fully toward wagering. A slot that contributes 100% might count every dollar wagered, while a table game or excluded title could contribute less or nothing. If you wager $100 on a game with 10% contribution, only $10 may count toward the requirement.

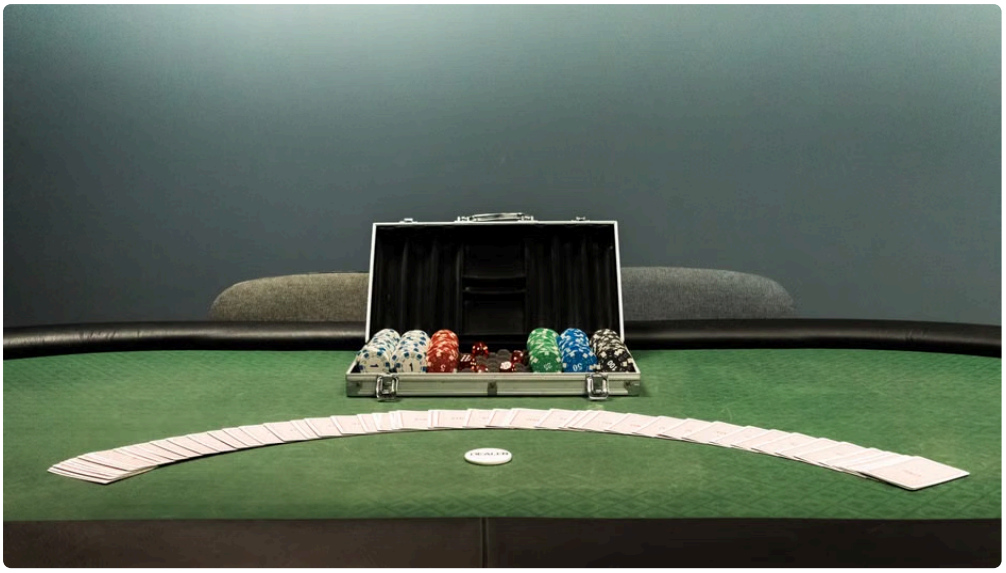
In other words, the advertised playthrough is not always the full practical cost. It's not always that simple, though. Game contribution can stretch the time and amount of play needed. A progressive restriction can make this more

frustrating if you discover it only after starting a game. Confirm the permitted games and their contribution rates before betting.

RTP and expected value: why the requirement is not a promise of profit

Return to player (RTP) is a long-run theoretical percentage, not a prediction of what will happen during your session. A game with a theoretical 96% RTP has an expected loss of about 4% of the amount wagered over a very large number of spins. It does not mean that you will get back $96 for every $100 you bet in a short session.

As a rough illustration, if you complete $3,000 of wagering on a game with a 96% RTP, the theoretical loss associated with that turnover is about **$120** (4% of $3,000). Actual results can be much higher or lower because outcomes vary. This estimate also leaves out other restrictions, such as contribution rates, bet limits, and cashout caps.



Progressive games add another complication: their advertised RTP may include a jackpot component, and the practical value can depend on the jackpot size and game rules. That does not make a progressive slot automatically better for bonus wagering. A promotion may exclude it precisely because its payout profile differs from ordinary games. RTG, or RealTime Gaming, and SpinLogic are names players may encounter in casino game catalogues; the game's specific rules and the casino's bonus terms—not the software name alone—determine whether a title is permitted.

Max cashout caps and withdrawal friction

A bonus can have a maximum cashout that limits how much you may withdraw from bonus play, even if you finish wagering with a much larger balance. For instance, a term might cap bonus winnings at a fixed amount or at a multiple of the bonus. The exact formula matters: check whether the cap applies to winnings only or to the whole balance, and whether the casino returns your original deposit separately.

Withdrawal friction can come from more than the cap. The casino may require identity checks, a cleared deposit method, completion of wagering, or a withdrawal request through a particular channel. A pending withdrawal could also be affected by an unresolved bonus dispute. Read these conditions before opting in, and keep a record of what the casino says your withdrawable balance is.

Term to check	What it means in practice	Question to ask
Wagering multiplier	Sets the total betting turnover required.	Is the multiplier based on the bonus, deposit, or both?
Game contribution	Determines how much each wager counts toward playthrough.	Which games count, and at what percentage?
Progressive exclusion	May prohibit named games or all progressive titles.	Where is the complete list of excluded games?
Maximum cashout	May limit the amount withdrawable from bonus play.	Does the cap affect winnings, the full balance, or both?

How to handle a suspected terms-enforcement mistake

1. **Stop playing.** Do not make more wagers while you check the restriction.
2. **Save evidence.** Capture the promotion, bonus terms, game history, balances, and messages.
3. **Ask for specifics in writing.** Request the exact clause, the recorded game activity, and the calculation of any proposed forfeiture.
4. **Compare the consequence to the wording.** A term prohibiting a game does not, by itself, explain whether only the bonus or a wider balance is affected.
5. **Use the complaint route.** Follow the casino's internal process first, then check the relevant regulator or dispute-resolution route if needed.

For independent background when comparing casino offers, Rakeback.com and casino.info publish gambling-related information, but an affiliate or review site cannot decide a dispute on an operator's behalf. The casino's own applicable terms and the rules governing its licence are central. Be wary of advice that promises a guaranteed outcome without reviewing those documents.

Red flags to spot before opting in

- High playthrough with unclear wording about whether the deposit is included.
- Progressive restrictions that are mentioned only in a general terms page, with no game list.
- Very low maximum cashout compared with the bonus amount or likely winnings.
- Game contribution rates that are missing, difficult to find, or described vaguely.
- Terms that allow broad cancellation without explaining which funds can be affected.

Bottom line

I've seen this play out countless times: learned this lesson the hard way.. Yes, a casino may enforce a clearly disclosed progressive game restriction and forfeit bonus-related funds if its terms say that playing an excluded slot triggers that result. An accidental spin may be relevant when you appeal, but it does not automatically cancel the rule. The strongest next steps are to stop playing, preserve the evidence, and ask the casino to identify the exact term and explain the outcome in writing.

Before taking any bonus, calculate the total amount you must bet, check which games count, confirm whether progressives are excluded, and look for the maximum cashout. If gambling is causing harm or feels difficult to control, seek confidential support. The National Council on Problem Gambling provides information and help at ncpgambling.org.