# Excel Floor Care Announces Professional Grout Cleaning Service for Gilbert Homeowners

Excel Floor Care, an owner-operated floor cleaning company serving the Phoenix Valley since 2011, has announced a professional grout cleaning service aimed at addressing the specific tile and grout cleaning challenges faced by homeowners in Gilbert, Arizona. The announcement, published on October 6, 2026, details how the company provides heated extraction cleaning for tile and grout, along with grout sealing for both residential and commercial clients. Excel Floor Care also offers a free test-area cleaning to demonstrate the effectiveness of its methods before committing to a full service.

The release highlights that Gilbert homeowners encounter unique difficulties with tile and grout cleaning due to hard water mineral deposits, desert dust, and the porous nature of grout. These factors can lead to discoloration, buildup, and deterioration over time, making regular maintenance a challenge. Excel Floor Care's service is designed to tackle these specific issues using professional-grade equipment and techniques.

For those seeking more information about this announcement, the original release is available for review at newsroom.submitmypressrelease.com. The company's service offering focuses on restoring the appearance and extending the lifespan of tile and grout surfaces through a combination of deep cleaning and protective sealing.

## Understanding the Challenges of Tile and Grout Cleaning in the Desert Southwest

Homes in the Phoenix Valley, including Gilbert, face a set of environmental conditions that accelerate the wear and tear on tiled surfaces. Hard water, common in the region, contains high levels of minerals such as calcium and magnesium. When water evaporates from tile floors or shower walls, these minerals are left behind as deposits that can etch the tile and embed themselves in the porous surface of grout. Over time, this buildup creates a dull, whitish haze that is difficult to remove with standard household cleaners.

Desert dust adds another layer of complexity. Fine particulate matter from the surrounding arid landscape infiltrates homes, settling into the microscopic pores and crevices of grout lines. This dust, combined with foot traffic and moisture, forms a gritty paste that can be abrasive to tile surfaces and can become deeply embedded in grout, leading to permanent staining if not addressed properly.

Grout itself is inherently porous. As a cementitious material, it is designed to be somewhat permeable to allow moisture to escape, but this same porosity makes it susceptible to

absorbing dirt, oils, and other contaminants. In a region with hard water and dusty conditions, this means that grout lines can quickly become discolored, making even well-maintained tile floors look dingy and unclean. Regular mopping often fails to reach the contaminants lodged within the grout's pore structure, leaving behind residues that accumulate over time.

## How Heated Extraction Cleaning Works

Professional grout cleaning services typically employ a method known as heated extraction to address these deep-seated issues. This process involves applying a cleaning solution specifically formulated to break down mineral deposits, grease, and organic soils. The solution is allowed to dwell on the surface for a period to loosen contaminants. Then, a specialized machine uses hot water under high pressure to agitate the grout lines and tile surfaces, flushing out the dissolved debris.

The heated water is then extracted by a powerful vacuum system, removing both the cleaning solution and the suspended contaminants. This extraction step is critical because it prevents the loosened dirt from simply being redeposited onto the surface as the floor dries. The result is a deep clean that reaches into the pores of the grout, restoring its original color and texture. The high temperature of the water also helps to kill mold and mildew spores that may be present in damp areas, such as bathrooms and kitchens.

For homeowners in Gilbert, this method is particularly effective against the combination of hard water scale and desert dust. The heat helps to dissolve the mineral bonds of hard water deposits, while the pressure dislodges the fine particles of dust. The extraction process ensures that these contaminants are permanently removed from the home, rather than being pushed further into the grout pores.

## The Role of Grout Sealing in Long-Term Maintenance

Once grout has been thoroughly cleaned, sealing it can provide ongoing protection. Grout sealers are applied as a liquid that penetrates the porous surface of the grout and then cures to form a protective barrier. This barrier is resistant to moisture, stains, and the absorption of dirt and oils. For homes in the Phoenix Valley, where hard water and dust are persistent problems, a sealed grout line is much easier to maintain because contaminants cannot easily penetrate the surface.

Sealers can be either penetrating or film-forming. Penetrating sealers soak into the grout and line the pores, leaving the surface breathable while repelling moisture and stains. Film-forming sealers create a thin layer on top of the grout, providing a more complete barrier but requiring reapplication as the film wears away from foot traffic and cleaning. The choice between the two often depends on the specific location and the level of exposure to moisture and traffic.

By offering grout sealing as part of its service, Excel Floor Care provides a comprehensive solution that addresses both the immediate problem of dirty grout and the long-term challenge of keeping it clean. The sealing step can extend the time between professional cleanings and make regular home maintenance more effective.

## Free Test-Area Cleaning as a Demonstration Tool

A notable aspect of Excel Floor Care's service is the offer of a free test-area cleaning. This practice allows potential clients to see the difference that professional cleaning can make on their own tile and grout. By selecting a small, representative area of the floor, the company can demonstrate its cleaning and extraction process, showing the removal of embedded dirt and the restoration of grout color. This provides a tangible preview of the results that can be achieved across the entire floor, helping homeowners make an informed decision about proceeding with a full service.

The test area also serves as an opportunity for the company to assess the condition of the tile and grout, identify any potential issues such as cracked tiles or failing grout, and tailor its cleaning approach accordingly. For the homeowner, it removes the uncertainty that often comes with hiring a service, as they can see the quality of the work firsthand before committing to a larger investment.

The original press release detailing Excel Floor Care's announcement can be found on newsroom.submitmypressrelease.com. The company's focus on the specific challenges of the Gilbert market positions its service as a targeted solution for homeowners dealing with the effects of hard water and desert dust on their tiled surfaces.